Kidstoride
Car sharing between neighbours

How to sign up, step by step

A guide for people who are not used to smartphones. Take your time: you only do this once and it takes about 10 minutes.

Before you start, have ready:

- Your phone, with internet
- Your bank card, if you will book seats
- Your email address (and know how to open it)
- Your ID card, if you will drive neighbours (and your IBAN, only to get paid)

1 Download the app

Open your phone's **camera** and point it at the QR code below. Tap the link that appears and then **Install**. You can also search for **Kidstoride** in the Play Store (Android) or App Store (iPhone).

2 Create your account

Open the app and tap **Create account**. Type your first name, surname, email, phone and a password (at least 8 characters, with **one capital letter** and **one number**, for example: Village2026). Tick both boxes and tap **Continue →**.

3 Activate your account from your email

Open your email: you will get a message from Kidstoride. Tap the link to activate your account. Go back to the app and tap **I've verified my email**. If you can't find it, look in **Spam** or tap **Resend verification email**.

4 Answer three questions

Tap **Get started**. Choose **Spain**. Under «Who will be travelling?» choose **Me or other adults**. Type the name of your village. If you have a car, tick **I am available as a driver**. At the end tap **Start using Kidstoride**.

Write your details here and keep this sheet at home

Email: _____

Password: _____

Scan with your phone's camera
kidstoride.app

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You have an account. What next?

💳 Add your card (everyone)

You need it to book seats and, if you drive, to pay for the identity check.

1. Tap **Profile** in the bar at the bottom (on the right).
2. Tap the 💳 **Payment method** box and tap **+ Add card**.
3. Type the name as it appears on the card, the number, the expiry date and the 3 digits on the back (CVC). Tap **Save card**.
4. Your card is stored by the payment company Stripe: Kidstoride never sees its numbers.

👵 If you DON'T have a car: book a seat

1. Tap **Trips** in the bar at the bottom. You will see the trips your neighbours publish: day, time and where they are going.
2. Tap the trip that suits you and tap **Book a seat**.
3. «Confirm booking» opens with the price. Check it and tap **Book a seat** again. It is charged to your card: you don't pay anything in cash.
4. You will get a notification with the **pick-up point** and time. If the driver approves each booking, you will be notified when they accept it.

📞 Stuck? We'll help you

- Message or call us on **WhatsApp at +34 641 950 355** (Jorge). We'll guide you step by step, no rush.
- A son, a granddaughter or a neighbour can do it with you with this sheet in front of you.
- Ask at the **town hall**: they have this guide too.

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If you have a car and want to take neighbours

Steps 1 and 3 are done only once. First, add your card (previous page).

🪪 1. Verify your identity

1. Tap **Profile** and tap the 🔐 **Identity verification** box. (The app also asks you when you publish your first trip, with the **Verify identity →** button.)
2. Tap **Continue**. If you are given a choice, tap **Pay €1.25**. It is only charged if the check succeeds.
3. A Stripe page opens. Have your **ID card** (or driving licence, or passport) ready: take a photo of the front and another of the back, and then a **selfie** (a photo of your face at that moment).
4. When you finish, tap **Back to the app**. You will get the confirmation within a few minutes.

🚙 2. Publish your trip

1. Tap **Trips** and then the round **+** button.
2. Choose where you leave from, where you are going, the day, the time and how many free seats you have. The app calculates the price (just the fuel cost share).
3. Tap **Publish trip**. When someone books, you get a notification with their name and the pick-up point.

🏦 3. To get paid, add your bank account

1. You don't need it to publish. Once you have bookings, in **Profile**, tap the **Bank account (Stripe)** box and tap **Connect bank account**.
2. Stripe will ask for some of your details and your **IBAN** (your account number, starting with ES). When you finish, go back to the app.
3. The app pays you what your neighbours paid **once a month**. You don't collect any cash.

🛡️ Peace of mind

Drivers identify themselves with their ID. Before getting in you see the name, the car and the number plate, and your family can follow the trip on the map. Payment goes through Stripe: the app never stores your card.